

A brief introduction to ARC Training

At ARC Training, we are a team of education innovators who believe in the power of our mission: **making career development easy**. We have built a successful name for ourselves in the registered training space over the past two decades, with our determined efforts at changing everyday Australians' career and opening them up to a range of new opportunities.

Over the past 18 years, ARC Training has fine-tuned our offering and as a result, we run only the most relevant and effective training programs in the Business, Community Services, Hospitality, Retail, Manufacturing and Transport and Logistics sectors.

We have given go-getting individuals exciting prospects to grow in any career path they choose, whether they are getting back into the workforce after a number of years or starting out in a new job straight after high school.

DID YOU KNOW?

THE 2016 CENSUS RECORDED

THAT AUSTRALIANS ARE

UPSKILLING LIKE NEVER

BEFORE, WITH 56% OF

AUSTRALIANS AGED 15 YEARS

AND OVER NOW HOLDING A

POST-SCHOOL QUALIFICATION,

UP FROM 46% IN 20061



Our industry experience

At ARC Training, we have combined knowledge in a variety of in-demand industries due to the breadth of our training scope and the excellent trainers. Expect to meet top-notch trainers in a range of fields who will inspire you, educate you and push for your personal growth and success. Our trainers are individuals with a passion for education, knowledge and their respective industries. They are career experts who are either still working in the sector they teach or have years of experience in their element.

¹Australian Bureau of Statistics. (2017). Australians pursuing higher education in record numbers, accessed 18 June 2019, https://www.abs.gov.au/AUSSTATS/abs@.nsf/mediareleasesbyReleaseDate/1533FE5A8541D66CCA2581BF00362D1D?OpenDocument

Our industry experts benefit your learning by:

Having real-life knowledge of current industry best practices, policies and procedures

Employing a strong desire to nurture your personal growth and development

Combining practical hands-on learning with written assessments that are relevant to current industry practices

Digital Classrooms

FACE-TO-FACE, FROM ANYWHERE IN THE WORLD

ARC's Digital Classrooms are live training sessions where students from anywhere in the world can engage directly with a qualified trainer in a virtual classroom. Our state-of-the-art learning tool works by bringing you together with a trainer and other students digitally on a regular basis no matter where you live. Our Digital Classrooms combine the advantages and strength of a face-to-face class with the flexibility and convenience of an online environment.



What sets Digital Classrooms apart from traditional learning?

Below is a comparison chart of the differences and similarities of traditional classroom-based learning, traditional e-learning options and our Digital Classrooms model.

	TRADITIONAL CLASSROOM LEARNING	TRADITIONAL E-LEARNING PLATFORMS	DIGITAL CLASSROOM
Ease of use	Regular physical location	Easy-to-use: only need device & internet connection	Easy-to-use: only need device & internet connection
Flexibility	Not much room for flexible hours and days	Not much room for flexible hours and days	 Flexibility to adapt hours and days to suit your lifestyle
No Travel Time	≭ Travel times necessary	No travel time necessary: learn exactly where you are most comfortable	No travel time necessary: learn exactly where you are most comfortable
Mentorship	Access to a trainer but less one-on- one options in classroom setting	Self-motivation required — no mentorship from a traine	More engaging than traditional e-learning platforms
Clarification	Ask questions in a public classroom setting	No trainer — no ability for clarification	✓ More engaging than traditional e-learning platform
Interaction	More rigid form of interaction — not many opportunities to communicate with peers or one-on-one with trainer	No trainer or peers to interact with — solo learning	Open & adaptable to your needs: can interact openly with whole class if preferable over one-on- one interactions with trainer
Recorded Sessions	Live classes, once missed, no catch-up opportunities	Opportunity to revisit recorded sessions of classes you've missed	Opportunity to revisit recorded sessions of classes you've missed
Multimedia	Multimedia: videos, presentations, visual learning	Multimedia: videos, presentations, visual learning	Multimedia: videos, presentations, visual learning
Learning Community	Physical learning community — in most cases, students don't interact amongst each other	Solo learning	Digital learning community
Class Size	Classes vary in size, generally quite a large cohort		Maximum 25 students per class
Class Structure	Group class learning	No class option	Both group and one-to-one classes for students
Completion Rate			Better completion rates than online self-paced options

FAQ

Is your computer or laptop using a recommended operating system?

If using a computer or laptop, it is important that your PC / Laptop is running at least Windows 7 or Mac OSX.

Do you have a stable internet connection?

There are a number of multimedia resources built into your course, which will require a stable internet connection in order for you to be able to access these and participate in your virtual classroom.

Do you have a valid email address?

You will need a valid email address to access the Digital Classroom.

Recommended Browser

- Google Chrome
- Mozilla Firefox

PC / Laptop / Operating Systems

Minimum operating requirements for computers and tablets include: - Windows 7, Mac OSX 10.6 and Linux. Recent updates and versions of these operating systems are also supported.

- iOS 7 for Apple products and Android 4.2 for Android PCs / Laptops (e.g. Samsung). More recent updates are also supported.
- Digital Classroom technology works best on computers not exceeding 5 years in age.
- Stable internet connection is also required at 512kbps minimum.

Video Conferencing

Should you wish to participate in the Digital Classroom, you will require a webcam.

